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| M Kiran Sagar | kiran123@gmail.com +91-9990090000  linkedin.com/in/ -kumar-56  SkypeId: kumar123 |
| OBJECTIVE Secure a job as a customer service representative , which will enable me to use my communication skills and interpersonal skills to serve customers. Good problem solver, able to multitask and consistently finishes projects before their deadlines. EXPERIENCEABC, Hyderabad — Sr Executive October 2019 - PRESENT   * Customer demand calls * Escalated calls * Manager Calls  XYZ, Bangalore — Customer service Executive July 2017 - August 2019   * Customer Inbound calls * Outbound calls * Documentation  EME, Bangalore —Associate May 2016 - May 2017   * Customer Inbound calls * Outbound calls  EDUCATIONA Engineering college, Hyderabad— *B.Tech*March 2012 - May 2016  * Electronics and Communication Engineering * Aggregate: 78%  S Junior College, Rajahmundry — *Intermediate* April 2010 - Feb 2012   * Maths ,Physics and Chemistry * Aggregate :77.6% * S English Medium High School, Rajahmundry — *SSC*   April 2010 - Feb 2012   * Aggregate :97% | SKILLS Communications Skills  Comprehensive Skills  Leadership Skills LANGUAGES/SOFTWARES C-Language, JAVA(Oops Concepts)  Core java skills  Advanced java, HTML, CSS  MS Office,WINDOWS,LINUX AWARDS Chatra Vishwakarma Award  Best Student” award in school  **CERTIFICATIONS**  Soft Skills Certification  British Council Certification  Machine Learning  AWS certification  JAVA certified  **HACKATHONS**  **BLOGS**  **STRENGTHS**  **HOBBIES** |